

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Morgan Sproates Environmental Protection Manager Environmental Health Cecil Street Margate Kent CT 9 1XZ
Telephone number (if any) 01843 [REDACTED]
E-mail address (optional) [REDACTED]@thanet.gov.uk

This application to review relates to the following licensing objective(s)

Please tick one or more boxes

- | | |
|---|-------------------------------------|
| 1) the prevention of crime and disorder | <input type="checkbox"/> |
| 2) public safety | <input type="checkbox"/> |
| 3) the prevention of public nuisance | <input checked="" type="checkbox"/> |
| 4) the protection of children from harm | <input type="checkbox"/> |

Please state the ground(s) for review (please read guidance note 1)

In pursuit of prevention of public nuisance licensing objective; I make the following observations in support of the review in accordance with Section 51 of the Licensing Act 2003.

The premise licence was transferred to Marcus John Hogg on 20th December 2016.

A record of all noise complaints received by Environmental Health is attached in Annex 1. All three current complainants were given details of our Nuisance Control Service so they could have any further problems witnessed by Council Officers.

There has been an intermittent history of noise complaints from this premises since our records began but from April 2017 the number of complaints has significantly increased. All complaints concern loud music and noise from patrons congregating outside the premises. Although there is a micro-pub opposite the premises, the locality is predominantly residential with minimal separation distance from bedroom windows. The premises has seven large single glazed windows that do not offer significant noise reduction, there is no sound limiting device and the business currently benefits from live and recorded music until midnight daily, with recorded music extended until 1am at weekends.

Several letters were sent to the licence holder regarding the noise complaints; the letters and Officer Reports are presented in Annex 2. A warning was given by letter on 6th June following an incident witnessed on 2nd June. Despite this two further incidents were witnessed on 16th and 17th June.

No response was received from the Licence Holder.

On 20th June 2017 a noise Abatement Notice was served by hand on Marcus Hogg by Amanda Berry, Environmental Health Officer. Advice given in a previous letter dated 6th June about mitigation measures was reiterated. For information, an Abatement Notice must be served where the noise nuisance experienced by neighbour(s) is unreasonable and amounts to a Statutory Nuisance.

On 23rd June 2017 at 22:30hrs Officers from the Nuisance Control Service were again called to witness loud music and patron noise.

Another warning letter was sent on 26th June to the licence holder.

No response was received from the Licence Holder.

Officers were again called out on Saturday 1st July and could hear music within the complainant's bedroom at midnight. On 8th July Officers arrived at 22:10hrs and music levels were much reduced. However, a complainant sent in recorded video clips indicating significant patron and music noise between 22:30hrs and 23:45hrs.

Despite several warnings, including service of an Abatement Notice, noise complaints have continued.

Please provide as much information as possible to support the application
(please read guidance note 2)

A map showing the premise in relation to residential dwellings is attached in Annex 3.

As described above noise complaints have been made to Environmental Health and a Statutory Nuisance Abatement Notice has been served following warnings to the licence holder to mitigate the noise.

Given the history of problems that pre-date the current licence holder and the distance to residential properties Environmental Health do not support the premises having live music. The venue is simply is not suitable for live music given the proximity to residential and poor acoustic properties of large single glazed windows.

Consequently Environmental Health is seeking full revocation of live music and a reduction in recorded music, along with a condition requiring a sound limiting device to be fitted at levels set by EHOs.

We are also seeking to prevent drinks from being consumed outside so that patrons are less likely to linger and cause disturbance to neighbours.

We are concerned that the licence holder does not respond to letters and deal with the issues raised.

Please tick yes

Have you made an application for review relating to this premises before

If yes please state the date of that application

Day Month Year

1									
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If you have made representations before relating to this premises please state what they were and when you made them

Ref	Dept	Task Desc	Date	Source Address	Details
WK/201730929	EH	CND - Noise-Commercial	10/07/2017	Sowell Street, Broadstairs, Kent, CT10 2AT	see scanned sheet
WK/201730203	EH	CND - Noise-Commercial	01/07/2017	Sowell Street, Broadstairs, Kent, CT10 2AT	See scanned OOH sheet
WK/201728659	EH	CND - Noise-Commercial	23/06/2017	Sowell Street, Broadstairs, Kent, CT10 2AT	OOH sheet
WK/201727739	EH	CNE - Noise-Sport/Leisure	17/06/2017	Upton Road, Broadstairs, Kent, CT10 2AS	OOH call
WK/201727744	EH	CND - Noise-Commercial	17/06/2017	Sowell Street, Broadstairs, Kent, CT10 2AT	OOH call
WK/201727736	EH	CNE - Noise-Sport/Leisure	16/06/2017	Upton Road, Broadstairs, Kent, CT10 2AS	OOH call
WK/201725125	EH	CNE - Noise-Sport/Leisure	02/06/2017	Upton Road, Broadstairs, Kent, CT10 2AS	See scanned out of hours sheet
WK/201725129	EH	CND - Noise-Commercial	02/06/2017	Sowell Street, Broadstairs, Kent, CT10 2AS	See scanned OOH sheet
WK/201723771	EH	CNE - Noise-Sport/Leisure	27/05/2017	Upton Road, Broadstairs, Kent, CT10 2AS	See scanned out of hours sheet
WK/201723382	EH	CND - Noise-Commercial	26/05/2017	Sowell Street, Broadstairs, Kent, CT10 2AT	Live music
WK/201721089	EH	CNE - Noise-Sport/Leisure	15/05/2017	Upton Road, Broadstairs, Kent, CT10 2AS	Amplified music/noise from patrons
WK/201713860	EH	CND - Noise-Commercial	02/04/2017	Sowell Street, Broadstairs, Kent, CT10 2AT	Constant noise as very loud music coming from The Little Albion pub, and at times, noise nuisance from amplified live music
WK/201649127	EH	CND - Noise-Commercial	31/10/2016	Upton Road, Broadstairs, Kent, CT10 2AS	Amplified music
WK/201636039	EH	CND - Noise-Commercial	02/08/2016	Sowell Street, Broadstairs, Kent, CT10 2AT	Amplified music
WK/201625491	EH	CND - Noise-Commercial	29/05/2016	Sowell Street, Broadstairs, Kent, CT10 2AT	Loud music from little Albion and customers swearing and shouting. Occurs every weekend, most Friday
WK/201441781	EH	CND - Noise-Commercial	21/07/2014	Sowell Street, Broadstairs, Kent, CT10 2AT	Very noisy on Saturday 19/07 with music playing until 1.45am and shouting until approx 3am.
WK/201441804	EH	CND - Noise-Commercial	19/07/2014	St Peters Road, Broadstairs, Kent, CT10 2AT	Amplified music and noise from patrons
WK/200903399	EH	CND - Noise-Commercial	01/02/2009	Sowell Street, Broadstairs, Kent, CT10 2AT	amplified music
WK/200713437	EH	CND - Noise-Commercial	16/03/2007	Sowell Street, Broadstairs, Kent, CT10 2AT	amplified music and shouting
WK/200307855	EH	CND - Noise-Commercial	25/07/2003	St Peters Road, Broadstairs, Kent	amplified music with front doors open on 14th & 20th June
WK/200306807	EH	CND - Noise-Commercial	30/06/2003	St. Peter's Rd, Broadstairs	

Time Spent

y's & every Saturday, plus some weeknights & any night with live music. Music finishes and 11:30 but shouting carries on to 2am.

Amanda Berry

From: Amanda Berry
Sent: 15 May 2017 14:52
To: Lisa Grossmith
Subject: FW: Little Albion Public House, 40 St Peter's Rd, Broadstairs CT10 2AP.

Hi Lisa

Can you add to M3 please & send complainant Ltr & logs only.
Thx

Kind regards

Amanda Berry
Environmental Health Officer
Environmental Health | Thanet District Council Offices | Cecil Street | Margate | Kent | CT9 1XZ

☎ 01843 577422

✉ amanda.berry@thanet.gov.uk

If you are interested in air quality please visit www.kentair.org for up to date information on latest pollution levels across the county.

From: TDC Environmental Health
Sent: 08 May 2017 16:09
To: Amanda Berry
Subject: FW: Little Albion Public House, 40 St Peter's Rd, Broadstairs CT10 2AP.

From: [redacted] [mailto:[redacted].co.uk]
Sent: 07 May 2017 10:51
To: TDC Environmental Health
Subject: Little Albion Public House, 40 St Peter's Rd, Broadstairs CT10 2AP.

Sir/madam

My name is [redacted], my partner and I live at [redacted] Upton Road, Broadstairs, (m [redacted]) about [redacted]m from the Little Albion Public House.

I have made complaints about the noise level generated at and by the Little Albion several times before but this weekend has been awful both in the loudness and duration of music and people kicking off outside the pub. Cars screeching up and pulling away wheel spinning, people shouting and screaming outside and what occasionally sounds like fighting. Friday night (5/5/2017) the music went on until 1.15am! We could hear the music thumping in our front room and master bedroom to the point where we cannot go to bed until it stops. The same happened last night, the music went off at 12.30am but there were people screaming and shouting outside until gone 1am. We really are getting sick of it. I phone them pretty much every Friday and Saturday night to ask them to turn it off/down and if it's very late (after 12.30am) they comply usually. If before 12.30am then I get "yea, yea, yea" but nothing happens. The other major issues is that they have a double doorway that is constantly left open which lets out the noise.

I won't even go into the problem of broken glass and bottles left on the pavement and road outside and around the pub, this is to the point we won't walk our dog past the pub because of it.

Can you please take this complaint seriously? There's no point filling out a sheet because it's every Friday/Saturday night and has been this way for months. If they have a party night or birthday occasionally during the week the same thing happens.

Can I also have a copy of their licence and conditions please?

Kind Regards,

[Redacted signature area]

Tel: +44 ([Redacted])
Mob: +44 ([Redacted])
Email: ([Redacted])
Web: ([Redacted])

[Redacted] Upton Road
Broadstairs
Kent CT10 2AS
United Kingdom



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The IT Company is a limited company registered in England and Wales. Registered company number: 07717400. Registered office 6 Upton Road Broadstairs CT10 2AS United Kingdom.

[REDACTED]
[REDACTED] Sowell Street
Broadstairs
Kent
CT10 2AT



Thursday 18th May 2017

Dear Miss Berry

Please find enclosed the following:
Record of Nuisance form WK/201713881
Record of Nuisance form WK/201713860
Copy of record of Nuisance form WK/201636039

I write to you regarding The Little Albion Inn and The Four Candles.

As you will see from the list attached to the Record of Nuisance forms, my complaint is mostly about The Little Albion inn rather than The Four Candles. The issue with The Four Candles is about noisy drinkers outside the pub when smoking/during the warmer weather. The issue regarding The Little Albion Inn is very loud music that seems to be escalating week by week.

I wrote to you last year regarding these issues but never heard anything back.

The noise coming from the Little Albion Inn is getting louder and louder, so much so that I cannot have any windows open whilst their music is being played, I also have to have my TV turned up very loud just so I can hear it over the noise. This is happening frequently and is seriously impacting my quality of life at the weekend.

Would you be kind enough to answer the following questions for me?

- 1) What is the legal noise limit that music can be played at during the evening in a residential area?
- 2) What are The Little Albion's licensing hours and are they allowed to play music during said hours? If their license is until 1pm does this mean they can play music, at any volume they choose, until that time? I have spoken with TDC several times and have asked for their licensing hours and if loud music can be played after 11pm yet no one seems to be able to give me an answer.

3) What are the permitted noise levels for the pub customers sitting outside on the benches especially when they are being really loud late at night? Do these benches have a license? Again, if they do, what considerations are given to neighbours when granting these licenses especially given they take up a considerable amount of space on the pavement which at times results in members of the public having to walk in the road due to the overspill?

4) What consideration is given to neighbouring properties when the Local Authority decides on licensing for pubs such as the Little Albion? The pub is located in a popular residential area, surrounded by family homes. Is it given any thought when allowing said licences? Do residents not have a right to peace and quiet and the ability to get a nights sleep after 11pm? Some days I have to leave home for work at 6.30am, not much fun when the pub 30 metres away is playing ridiculously loud music until the early hours.

5) Has anyone else in the surrounding area complained about the noise? If this is a question that comes under the Freedom of Information Act then please take this letter as my official request for said information.

6) I submitted Record of Nuisance form WK/201636039 at the end of October 2016 listing dates of noise and asking all of the above questions yet I never heard anything back. What have you done with the Record of Nuisance form WK/201636039? What have you done with the information I submitted online on 2nd April this year? Again, this email included all the questions above and listed all the noise nuisances from the notes app on my iPhone including those from Record of Nuisance form WK/201636039. Lengthy this email may have been however I felt it was significant for you to receive all the past history so you can see how the problems are escalating.

I fully understand that I live near a pub and a certain level of noise up to a certain time is to be expected. When I moved here 6 years ago the only pub in the street was The Little Albion and the noise was on the rare occasion. Now there are 2 pubs to contend with, both of which have a massive overspill outside, even more so in the summer resulting in lots of loud talking. Again, up until 11pm a certain level of noise is to be expected but what is the legal limit for this noise level? Does this limit change after 11pm? With music also from The Little Albion late afternoon/early evening every Sunday the weekend can often be ruined by the noise coming from the pub.

I personally believe the problems are only going to get worse once the warm weather arrives and windows and doors are open meaning not only will the music become much louder but the noise outside will increase. When does all this stop becoming a noise nuisance and actually become anti-social behavior?

I would very much appreciate it if you could look into this for me and any advice would be gratefully received.

I look forward to hearing from you.

Yours sincerely,



CC: P Bensted, Licensing Department, TDC
Craig McKinley MP (withheld until the results of the general election)
Rob Kenyon, Director of Community Services, TDC
Councillor R Dexter
Councillor I Gregory
Councillor J Savage

Please return the White sheet and keep the Pink carbon copy

Environmental Protection Team



Record of Nuisance

For office use - WK Number: 251630039 Officer: KEVIN GARDNER

Your Name: ~~XXXXXXXXXX~~ Occupation: ~~XXXXXXXXXX~~

Address: 20 WELLS STREET, BROADSTAIRS, KENT CT11 1UR

Telephone No: 8888888888 Age (if over 21 enter "over 21"): (over 21)

Nature of nuisance: _____

Name and address of source of nuisance: The Little Albums bar, 110 S Peter Road, Broadstairs, Kent, CT11 2AD

Date	Start Time	Briefly describe what happened and how this incident affected you	Stop Time
		The noise from the Little Albums has been building up for quite some time now getting louder & longer as the hostile bars being completed very fast in a Sunday Morning	
		At times there is also a lot of noise from the taxi cabs - people walking loudly late etc	
		I have attached a print out of the noise survey as there are many I have recorded on here. Can you investigate & answer the following:	
		1) What is the legal noise limit of which bars can be open during the evening in a residential area?	
		2) What are the Little Albums hours and can they play music at any volume that is necessary during those hours?	
		3) What are the permitted noise levels for pub customers sitting outside on benches? Do those benches need a license?	
		4) What considerations is given to neighbouring properties who are in areas or licensing hours for pubs in residential area?	
		I look forward to hearing from you.	

This record is a statement of incidents which I have personally witnessed and is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I should be liable to prosecution if I have stated in it anything which I know to be false or do not believe to be true.

Dated the 25th day of October 2016 Signature ~~XXXXXXXXXX~~

To accompany record of nuisance WK:201636039

21st August 15 - loud talking, laughing, swearing. Talking about education, railways etc. until 23.45. 6 of them Sowell Street side.

4th September 15 - small group outside talking loudly until 11.35pm.
Sowell Street side.

Monday 14th December 15 - Kegs delivered to 4 candles at 2.45am - about 40 mins.

Weds 16th Dec 15 - Little Albion Inn - loud band until 11.45pm.

Little Albion - bottle bins emptied at 5.26am on Thursday 7th Jan 2016

Sat 13th Feb 16 - loud band until 11.15pm

Little Albion - bottle bins emptied at 5.13am Thursday 3rd March 16.

Thursday 14th April 16 - bottle bins at 5.13am Little Albion

Thursday 26th May 16 - bottle bins at 5.26am - Little Albion

Thursday 28th April 16 - at 4.58am little Albion bottle bin emptied

Saturday 18th June 16 - little Albion. Live band playing until 11:23

Saturday 9th July 16 - Little Albion. Really loud until 23.11 then just loud until 12.05am

Prodigy/status quo. Loud talking outside.

Friday 22nd July 16/ little Albion. Loud music still being played at 12.15 followed by really loud noisy customers leaving.

Mon 25th July 16 - little Albion loud talking until 11.20pm

Thurs 28th July 16 - Little Albion - loud music until 11.40pm

Friday 29th July 16 - Little Albion - loud music until just after midnight.
Noisy when leaving

Saturday 30th July 16 - Little Albion / loud

; talking outside until 00.06

Sunday 31st July 16 - Little Albion - shouting and swearing at 10.30pm for about 25 mins

. Argument between customers. Woken up at 2am with loud talking and checring, group outside pub. Pub lights still on.

Thursday 4th August 16 - Little Albion - 5am bottle bin emptied.

Thursday 4th August 16 - Little Albion - shouting/loud talking 23.22pm

Monday 8th August - both pubs - woken at 23.20 by very loud talking followed by singing and accordion(?) playing at 23.40pm. Singing/music coming from 4 candles ended just after midnight.

Tuesday 9th August - both pubs really loud. Singing after 11pm in the LA. Four candles very loud with singing and talking outside until just gone midnight. Loud talking as leaving pub.

Friday 12th August - loud singing from 4 candles inside plus loud talking with approx. 50 people outside until 12.10am. Singing ended about 11.45pm.

Monday 15th August - 6.10am - Little Albion - bottle bin emptied. Blue Lorry with white sign in middle and writing which I couldn't make out.

Monday 29th August - Little Albion bottle bin emptied at 5.36am

Friday 7th October - Little Albion loud music until 01.15am

Monday 10th October - Little Albion bottle bin emptied at 5.34am

Friday 14th October - Little Albion. Very loud music (band). Could be heard through closed windows and with TV on. Finished at midnight. Really loud, even more so when doors of pub opened. Very loud customers outside.

Please return one form you may keep one for your records

Environmental Protection Team

Record of Nuisance



For office use - WK Number: WK/201713860 Officer: Miss A Berry

Please read the notes overleaf before completing this form.

Your Name: ~~XXXXXXXXXX~~ Occupation: ~~XXXXXXXXXX~~

Address: FINWELL STREET, BROADSTAIRS, KENT, CT10 2AT

Telephone No: ~~888888 888888~~ Age (if over 21 enter "over 21") over 21

Nature of nuisance: Noise

Name and address of source of nuisance: The Little Albion Inn, 40 St Peter's Rd, Broadstairs, Kent, CT10 2AP

Date	Start Time	Briefly describe what happened and how this incident affected you	Stop Time
		<u>Please see attached sheet.</u>	

This record is a statement of incidents which I have personally witnessed and is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I should be liable to prosecution if I have stated in it anything which I know to be false or do not believe to be true.

Dated the 18th day of May 2017 Signature ~~XXXXXXXXXX~~

~~XXXXXXXXXX~~ Sowell Street, Broadstairs, Kent, CT10 2AT.

Print out from my iPhone of noise nuisances from The Little Albion Inn and The Four Candles.

Ref: WK/201713869 & WK/201713881

21st August 15 - loud talking, laughing, swearing. Talking about education, railways etc. until 23.45. 6 of them Sowell Street side.

4th September 15 - small group outside talking loudly until 11.35pm. Sowell Street side.

Monday 14th December 15 - Kegs delivered to 4 candles at 2.45am - about 40 mins.

Weds 16th Dec 15 - Little Albion Inn - loud band until 11.45pm.

Little Albion - bottle bins emptied at 5.26am on Thursday 7th Jan 2016

Sat 13th Feb 16 - loud band until 11.15pm

Little Albion - bottle bins emptied at 5.13am Thursday 3rd March 16.

Thursday 14th April 16 - bottle bins at 5.13am Little Albion

Thursday 26th May 16 - bottle bins at 5.26am - Little Albion

Thursday 28th April 16 - at 4.58am little Albion bottle bin emptied

Saturday 18th June 16 - little Albion. Live band playing until 11:23

Saturday 9th July 16 - Little Albion. Really loud until 23.11 then just loud until 12.05am Prodigy/status quo. Loud talking outside.

Friday 22nd July 16/ little Albion. Loud music still being played at 12.15 followed by really loud noisy customers leaving.

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Thurs 28th July 16 - Little Albion - loud music until 11.40pm

Friday 29th July 16 - Little Albion - loud music until just after midnight. Noisy when

leaving

Saturday 30th July 16 - Little Albion / loud talking outside until 00.06

Sunday 31st July 16 - Little Albion - shouting and swearing at 10.30pm for about 25 mins . Argument between customers. Woken up at 2am with loud talking and cheering, group outside pub. Pub lights still on.

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Thursday 4th August 16 - Little Albion - shouting/loud talking 23.22pm

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Friday 12th August - loud singing from 4 candles inside plus loud talking with approx. 50 people outside until 12.10am. Singing ended about 11.45pm.

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Monday 29th August - Little Albion bottle bin emptied at 5.36am

Friday 7th October - Little Albion loud music until 01.15am

Monday 10th October - Little Albion bottle bin emptied at 5.34am

Friday 14th October - Little Albion. Very loud music (band). Could be heard through closed windows and with TV on. Finished at midnight. Really loud, even more so when doors of pub opened. Very loud customers outside.

Saturday 19th November - Little Albion. Very loud band until 11.30ish followed by DJ until 1.15am. Could hear with all windows closed and TV on. Worse every time pub door opened.

Saturday 26th November - Little Albion. Very loud band until 11.20pm. Same noise volumes as above.

New Year's Eve - Little Albion. Loud music - band & DJ until gone 1.30am.

Friday 14th Jan 17 - Little Albion. Very loud band until 11.26pm

Tuesday 17th Jan 17 - Little Albion. Bins emptied. 1 x 5.36am - just loud clunking. Just going back to sleep when bottle bin emptied at 6.13am. Loud crashing of glass and clunking of machinery from vehicle and mechanism to lift bins.

Friday 10th February 17 - loud music until 11.10. Followed by lots of noise outside pub for next hour or so.

Saturday 11th Feb 17 - loud live band. Could hear clearly even with windows closed. Still playing at 11.35

Monday 13th Feb 17 - Little Albion. Bottle bin emptied at 5.55am. Woke me up.

Mon 20th Feb 17 - Little Albion. Bottle bin again at 5.46am. Woke me up.

Tue 21 Feb 17 - regular bins being emptied at 6.15am. Cannot be sure if it was Little Albion or Four Candles. Mechanism of dust cart really loud and woke me up.

Friday 24 Feb 17 - Little Albion. Loud band until pm. Clearly hear music when in bed with window closed. Worse when pub door opens.

Mon 27th Feb 17 - little Albion bottle bin emptied again at about 5.50am.

Friday 3rd March 17 - Little Albion. Loud band and music until midnight. Girls talking, shouting, squealing outside pub after 11pm.

Monday 13th March 17 - Little Albion bottle bin emptied at 5.29am

Saturday 18th March 17 - Little Albion. Very loud music/disco until 23.40.

Saturday 25th March 17 - Little Albion. Really loud band until 11pm. Recorded decibel. Recorded video. Could hear louder than usual with windows closed and TV on. Like I was playing very loud music in bedroom. Had to have the TV on 50 to be able to hear it

above music.

Saturday 1st April 17 - Little Albion. DJ extremely loud. Still playing at time of sending this - 00.47am on 02/04/17. Ended at 01.21am on 02/04/17.

Saturday 8th April 17 - Little Albion. Band until 23.10. Really loud base and shouting to the music rather than singing. As usual, worse when door open. Slightly quieter music until 23.20. Loud singing at 23.30 then loud kicking out time at 23.40.

Fri 21st April 17 - Little Albion. Band until 11pm. Extremely loud, struggling to hear TV over it.

Sat 22nd April 17 - Little Albion. Band playing until 11.15pm. Loud but not as loud as previous night. As usual, much louder when door open.

Friday 5th May 17 - Little Albion. Band playing until 11.22pm. Very, very loud. Could be heard over the TV & fan. Window closed due to noise hence why fan was on. Could hear word for word. Then music playing until around midnight.

Saturday 6th May 17 - Little Albion. Band again, unbearably loud. Lots of drumming and shouting to the music rather than singing. Was so loud sounded like it was outside the front of my house. Band finished at 23.40. When band finished they played music really, really loudly. Called the pub at 23.52pm and informed him that I could hear the music above my TV and with all windows closed & that I had recorded the noise. Promised to turn it down immediately, he didn't. Music turned down ever so slightly at midnight but carried on until 1am.

Saturday 13th May - Little Albion Inn - loud music until 1.30am. Band finished at just after midnight but was replaced with very loud music. I called at 01.24am on 14th May. A lady answered and told me they will turn it down soon as they have a license until 1.30am. She then passed me to a young lad and he told me the same thing. I asked if they had a license to play music as loud as you like until 1.30am to which he said they did. I asked the same question again to which he then called for Marcus. Marcus, whom one would assume is the landlord, came to the phone. I explained again I was a neighbor and asked the same question re their license and the music that I had asked the others to which he replied that they had a license until 1am. I asked again if this means he can play music as loud as he likes until then, he said yes. With that they thought they had put the phone down on me however that hadn't and I could hear the young lad getting told off by Marcus spoken to by Marcus about the conversation he had had with me.

Annex 2

Date: 3rd April 2017
Ref:WK/201713860



The Little Albion Inn
40 St Peters Road
Broadstairs
Kent
CT10 2AP

Dear Sir/Madam

Environmental Protection Act 1990 – Section 79 (1)
Complaint of Nuisance from amplified music at The Little Albion Inn, 40 St Peters Road, Broadstairs, Kent, CT10 2AP

The Environmental Health Department has received complaints about loud music from your establishment.

We appreciate that persons living near to licensed premises must expect that there is inevitably some disturbance associated with such premises. On the other hand, it would not be fair for residents to endure unnecessary levels of amplified music in the late evening.

If you wish to have amplified music on a regular basis then to avoid causing nuisance it may be necessary for you to install sound insulation or other noise control measures. We are always willing to give advice on this if you require it.

The complainant has been given the number of our Noise Control Service to contact when the noise is causing a problem. If the Duty Officer is called then an assessment of the noise will be made. If in the Officer's opinion there is an unreasonable interference with your neighbours' enjoyment of their homes we will notify you. We may then be obliged to serve an Abatement Notice under the Environmental Protection Act 1990 requiring that the nuisance is restricted or stopped. It is also possible that if serious nuisance persists a request will be made to the Licensing Board to review your premises licence.

I hope it will not be necessary to go to these extremes and, if a problem is identified, we can count on your co-operation in resolving the matter. If you wish to comment on anything raised in this letter please write or contact me on the telephone number below.

Yours sincerely

Miss A Berry
Environmental Health Officer
01843 577422
amanda.berry@thanet.gov.uk

c.c. Licensing Unit, Thanet Police
Licensing Team

Thanet District Council
PO Box 9
Cecil Street
Margate
Kent
CT9 1XZ

01843 577000
www.thanet.gov.uk

Thanet District Council
PO Box 9
Cecil Street
Margate
Kent
CT9 1XZ

01843 577000
www.thanet.gov.uk

OUT OF HOURS NUISANCE CONTROL SERVICE – Record Sheet



OFFICER DETAILS			
Name	L. Combal	Date	27.5.17 SAT day AM (PM)
Time Call Received	23.25	Call from: Complainant / Police / Standby	
Time Departure		Total Time Out	
Time Arrived at Site		Hours / Part Hours	
Time Left Site		Authorised by	
Time Returned Home	00:15		

DETAILS OF CALL	
Complaint of:	AMPLIFIED MUSIC / ALARM / VEHICLE ALARM / ODOUR / SMOKE / OTHER
Details of Complainant	URTON RD. BISMARS
Source of Complaint	LIME ABON INN. BISMARS

REPORT OF OFFICER

Description of Visit:

URTON APPROX 60M HAD HEAR MUSIC FROM RIB. ALL WINDOWS + DOORS WERE CLOSED PEOPLE NOISE COULD BE HEARD FROM GARDEN IN COMB'S HOUSE NOTHING WAS AUDIBLE IN BEDROOM. LEFT + AS APPROACHED CAR WHICH WAS NEXT TO RIB COULD HEAR MUSIC. AGAIN ALL WINDOWS + DOORS SHUT - TAXI DROPPED 2 MILES OFF THEY ENTERED RIB. COMB THEN SAID MUSIC HAD GONE ON AGAIN BUT THIS COINCIDED WITH RIB DOOR OPENING + CLOSING

ASSESSMENT Tick	
NO NUISANCE	

ACTION TAKEN Tick			
WITNESSED		NOTICE SERVED	
Completion Code		Pollution Case Office:	
Complaint No.	WK	Entered by:	

Admin: 1 copy (white) to House File

1 copy (pink) to Payroll

OUT OF HOURS NUISANCE CONTROL SERVICE – Record Sheet



OFFICER DETAILS			
Name	<i>C. V. S. Brown</i>	Date	<i>2/6/17</i> <i>FRIDAY</i> day AM / PM
Time Call Received	<i>21.08pm</i>	Call from: Complainant / Police / Standby	
Time Departure	<i>21.25pm</i>	Total Time Out	<i>/</i>
Time Arrived at Site	<i>21.35pm</i>	Hours / Part Hours	<i>/</i>
Time Left Site	<i>23.20pm</i>	Authorised by	<i>/</i>
Time Returned Home	<i>23.25pm</i>	<i>Recorded on a diary sheet</i>	

DETAILS OF CALL	
Complaint of: <u>AMPLIFIED MUSIC</u> / ALARM / VEHICLE ALARM / ODOUR / SMOKE / OTHER	
Details of Complainant	<i>MISS ██████████ SOWELL STREET BROADSTAIRS</i>
Source of Complaint	<i>THE LITTLE ALBION PUBLIC HOUSE 40 ST PETER ROAD</i>

REPORT OF OFFICER
Description of Visit: <i>Arrived at complainants after leaving another property music was clearly audible with windows open music loud prevent sleep in bedrooms</i>
<i>See visit notes</i>

ASSESSMENT Tick	
ACTION TAKEN Tick	
WITNESSED	<i>YES</i>
NOTICE SERVED	
Completion Code	
Complaint No.	<i>WK 2d713860</i>
Pollution Case Office:	<i>ANNA BOLL</i>
Entered by:	

Admin: 1 copy (white) to House File 1 copy (pink) to Payroll

Arrived at [REDACTED] Upton Road Broadstairs for a noise complaint concerning the Little Albion Public House. On arrival we entered the front room and sat down. The TV was turned off. The music was audible with a base beat. At 21:38pm the music became more audible. At 21:38pm I asked Mr [REDACTED] to turn the TV on. The music continued throughout our visit. I was only able to identify one song. At 21:54pm I went upstairs to the front bedroom. On entry you could hear people shouting and laughing. The music had gone off and the band appeared to be having a break. It was a warm night (17c). The windows were open for ventilation. I stood next to the bed. The noise from patron would prevent sleep. At 22:00pm the continued and the main door was open. There was a male shouting and laughing. At 22:06pm I heard a female shouting. At this point I realised that the patron noise could be from either the Four Candles Bar or the Little Albion Public House as from my position I could not tell. At 22:14pm I heard a male voice shouting. At 22:15pm I could hear a male voice on a microphone. I heard a male voice shouting. At 22:17pm I heard 'Mr Blue' (Song). The front door appeared to be open. The music would disturb sleep. Everytime the door to the public house opened the level went up. At 22:18pm a car went past and the music was at the same level as the car. At 22:20pm the song stopped and then they started 'So glad we made it' At 22:21pm I shut both windows. I could hear the base which was audible but not the words. It would not wakt you from sleep but may hinder you from going to sleep. Some of the base content was higher than others. At 22:25pm I opened the windows again. The music was audible. At 22:27pm I received a call from another complainant for the same premises. At 22:28pm the music level went up then the music stopped. There was cheering and screaming. At 22:30pm 'Baby being born to the overkill' started. The music was clearly a nuisance and would prevent sleep in the room I was in – a first floor bedroom window facing into Upton Road. We left at 22:35pm.

We then entered [REDACTED] Sowell Street at 22:37pm. At 22:41pm I asked the occupant to open the front room window. The music was very audible. I asked the occupant to turn the TV on. At 22:43pm. The music interrupted the use of the TV and would mean I would turn the TV up. At 22:43pm Disco 2000 finished. At 22:43pm they started playing 'play that funky music'. At 22:45pm we went upstairs to the fronr bedroom. The music was loud, audible and intrusive and would prevent and wake people from sleep. The music continued. At 22:49pm the song stopped. At 22:50pm 'Let me entertain you' started. Every word was audible. At 22:50pm I asked the occupant to shut the windows. The base beat was audible but would not wake you but may prevent you from going to sleep. At 22:53pm the song stopped and restarted. At 22:54pm the song stopped. At 22:55pm 'Lazy Sunday afternoon' was playing. At 22:58pm 'I saw her standing there'. At 23:04pm 'You can Never Tell' started. This was slightly lower but the base content was lower. We left the premises at 23:06pm. At 23:08pm I entered the Little Albion to speak to the licensee. We had to go into a rear kitchen and shit the door as I could not have a conversation without shouting. I asked him to stop the band after the current song and he agreed. The Licensee was Marcus Hoggman. We left at 23:11pm. We drove back past at 23:16pm and music was off. We left the area at 23:18pm.

Date 6th June 2017
Ref WK/201713860



Mr Marcus John Hogg
The Little Albion Inn
40 St Peters Road
Broadstairs
CT10 2AP

Dear Mr Hogg

Environmental Protection Act 1990 – Section 79 (1)
Complaint of noise nuisance from loud music and patrons
at The Little Albion Inn, 40 St Peters Road, Broadstairs, Kent, CT10 2AP

I write to inform you that a complaint was made to the council's Nuisance Control Service on Friday 2nd June alleging that excessive noise from your property was causing a disturbance to nearby residents.

Officers attended at 21:30hrs until 23:00hrs and witnessed very loud music emanating from your premise. Whilst no further action will be taken at this stage, the situation will be monitored and, if a disturbance is witnessed again, an abatement notice will be served under the above legislation and consideration given to formal action.

I would therefore recommend you consider the following mitigation measures to avoid potential formal action:

- Install a secure sound limiting device. There are several types available and you should seek to make your own enquiries with regards to suitability. An example of a frequently used device is the Sentry Mk2: for information please visit: www.formula-sound.com. The limiter should be installed and set by a competent sound engineer and secured so that only you have access to it and no alteration can be made without your knowledge.
- The noise level must be advised by Environmental Health
- Until the limiter is functioning properly you should not have live music.
- All windows and doors must be kept closed during regulated entertainment i.e. other than low level background music at which level you can hold a conversation without raising your voice and all doors fitted with door closures.
- You may wish to consider secondary glazing and air conditioning if ventilation is inadequate.
- Consider preventing patrons from taking drinks outside the front of the premises and erecting signage to this effect.

If you wish to discuss this matter further please contact me on the details above.

Yours sincerely

A handwritten signature in black ink, appearing to read "AB" followed by a flourish.

Miss A Berry
Environmental Health Officer
01843 577422
amanda.berry@thanet.gov.uk

c.c: Philip Bensted, TDC Licensing
Darren Dennett, Police Licensing

Thanet District Council
PO Box 9
Cecil Street
Margate
Kent
CT9 1XZ

01843 577000
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OUT OF HOURS NUISANCE CONTROL SERVICE – Record Sheet



OFFICER DETAILS			
Name	Kevy Goodall	Date	16-6-17 Fri day AM / PM
Time Call Received	21-20	Call from: Complainant / Police / Standby	
Time Departure	21:25	Total Time Out	45 mins
Time Arrived at Site	21:47	Hours / Part Hours	
Time Left Site	21:58	Authorised by	
Time Returned Home	22:05		

DETAILS OF CALL	
Complaint of: AMPLIFIED MUSIC / ALARM / VEHICLE ALARM / ODOUR / SMOKE / OTHER	
Details of Complainant	Upton Rd Broadstairs
Source of Complaint	The Little Albion High Street St Peter

REPORT OF OFFICER

Description of Visit:

Arrived at sea doors of the pub was closed but all the windows were open. Loud patron noise from the garden. In front bedroom of property of complainant with windows open music could be heard clearly with windows closed music still audible. Mr Blade called again at 1-30 I was in the vicinity & drove past patron noise was all from the garden.

ASSESSMENT Tick

ACTION TAKEN Tick

WITNESSED		NOTICE SERVED	
Completion Code		Pollution Case Office:	
Complaint No.	WK	Entered by:	

Admin: 1 copy (white) to House File

1 copy (pink) to Payroll

OUT OF HOURS NUISANCE CONTROL SERVICE – Record Sheet



OFFICER DETAILS			
Name	Kevlyn Goodall	Date	17-6-11 Sat day AM (PM)
Time Call Received	21-15	Call from: Complainant / Police / Standby	
Time Departure		Total Time Out	
Time Arrived at Site	21-42	Hours / Part Hours	
Time Left Site		Authorised by	
Time Returned Home	22-15		

DETAILS OF CALL	
Complaint of: AMPLIFIED MUSIC / ALARM / VEHICLE ALARM / ODOUR / SMOKE / OTHER	
Details of Complainant	Miss [redacted] [redacted] Sower Street Broadview
Source of Complaint	Little Albion Broadview

REPORT OF OFFICER
Description of Visit:
arrived at site 21-42 music could be heard clearly from o/s property, in lounge all windows open music could be heard + felt, in bedroom at front of property music very loud, left property at the public house side windows open + door open, left site 21-59,

ASSESSMENT Tick

ACTION TAKEN Tick			
WITNESSED		NOTICE SERVED	
Completion Code		Pollution Case Office:	
Complaint No.	WK	Entered by:	

Admin: 1 copy (white) to House File

1 copy (pink) to Payroll

OUT OF HOURS NUISANCE CONTROL SERVICE – Record Sheet



OFFICER DETAILS			
Name	Kasidy Goodall		Date 17/6/17 3:45 day AM (PM)
Time Call Received	2127	Call from: Complainant / Police / Standby	
Time Departure		Total Time Out	
Time Arrived at Site	2150	Hours / Part Hours	
Time Left Site	2205	Authorised by	
Time Returned Home	2215		

DETAILS OF CALL	
Complaint of:	AMPLIFIED MUSIC / ALARM / VEHICLE ALARM / ODOUR / SMOKE / OTHER
Details of Complainant	██████████ Upton Rd Broadstairs
Source of Complaint	The Little Abdon High Street St Peters

REPORT OF OFFICER
Description of Visit:
Arrived at site 21:50 the music from the public house had ceased as the band were on a break, spoke to complainants the visited The Little Abdon requested they close the windows & the door, Landlord said he would close the windows & monitor the noise in the courtyard.

ASSESSMENT Tick

ACTION TAKEN Tick			
WITNESSED		NOTICE SERVED	
Completion Code		Pollution Case Office:	
Complaint No.	WK	Entered by:	

Admin: 1 copy (white) to House File 1 copy (pink) to Payroll

Date 20th June 2017
Ref WK/201713860



Mr Marcus John Hogg
The Little Albion Inn
40 St Peters Road
Broadstairs
CT10 2AP

Dear Mr Hogg

**THIS LETTER IS FOR INFORMATION ONLY AND DOES NOT FORM PART OF THE
ATTACHED NOTICE**

Environmental Protection Act 1990 – Section 79 (1)
Complaint of noise nuisance from loud music and patrons
at The Little Albion Inn, 40 St Peters Road, Broadstairs, Kent, CT10 2AP

Further to my letter dated 6th June, enclosed for information, I write to inform you that complaints were made to the council's Nuisance Control Service on Friday 16th and Saturday 17th June at around 21:45hrs. The Officer confirmed that the noise was excessive and doors were wide open.

I am therefore obliged to serve you with an Abatement Notice as the premise licence holder and person responsible for controlling the noise. If the Abatement Notice is ignored then any further nuisance will be an offence, which, on conviction in the Magistrates' Court, could result in fines of up to £20,000

Any subsequent breach of the Abatement Notice will result in the premise licence being brought in for review.

If you would like to discuss the matter further or need any advice please feel free to contact me on 577422.

Yours sincerely

A handwritten signature in black ink, appearing to read "AB" followed by a flourish.

Miss A Berry
Environmental Health Officer
01843 577422
amanda.berry@thanet.gov.uk

c.c: Philip Bensted, TDC Licensing
Darren Dennett, Police Licensing

Thanet District Council
PO Box 9
Cecil Street
Margate
Kent
CT9 1XZ

01843 577000
www.thanet.gov.uk

Date 6th June 2017
Ref WK/201713860



Mr Marcus John Hogg
The Little Albion Inn
40 St Peters Road
Broadstairs
CT10 2AP

Dear Mr Hogg

Environmental Protection Act 1990 – Section 79 (1)
Complaint of noise nuisance from loud music and patrons
at The Little Albion Inn, 40 St Peters Road, Broadstairs, Kent, CT10 2AP

I write to inform you that a complaint was made to the council's Nuisance Control Service on Friday 2nd June alleging that excessive noise from your property was causing a disturbance to nearby residents.

Officers attended at 21:30hrs until 23:00hrs and witnessed very loud music emanating from your premise. Whilst no further action will be taken at this stage, the situation will be monitored and, if a disturbance is witnessed again, an abatement notice will be served under the above legislation and consideration given to formal action.

I would therefore recommend you consider the following mitigation measures to avoid potential formal action:

- Install a secure sound limiting device. There are several types available and you should seek to make your own enquiries with regards to suitability. An example of a frequently used device is the Sentry Mk2: for information please visit: www.formula-sound.com. The limiter should be installed and set by a competent sound engineer and secured so that only you have access to it and no alteration can be made without your knowledge.
- The noise level must be advised by Environmental Health
- Until the limiter is functioning properly you should not have live music.
- All windows and doors must be kept closed during regulated entertainment i.e. other than low level background music at which level you can hold a conversation without raising your voice and all doors fitted with door closures.
- You may wish to consider secondary glazing and air conditioning if ventilation is inadequate.
- Consider preventing patrons from taking drinks outside the front of the premises and erecting signage to this effect.

If you wish to discuss this matter further please contact me on the details above.

Yours sincerely

A handwritten signature in black ink, appearing to read "AB" followed by a flourish.

Miss A Berry
Environmental Health Officer
01843 577422
amanda.berry@thanet.gov.uk

c.c: Philip Bensted, TDC Licensing
Darren Dennett, Police Licensing

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**THE ENVIRONMENTAL PROTECTION ACT 1990 (AS AMENDED)
SECTION 80**

ABATEMENT NOTICE IN RESPECT OF A STATUTORY NUISANCE

To: Marcus John Hogg
Of: The Little Albion Inn, 40 St Peters Road, Broadstairs CT10 2AP

TAKE NOTICE that under the provisions of the Environmental Protection Act 1990 the Thanet District Council being satisfied of the existence and likely recurrence of a statutory nuisance at:

The Little Albion Inn, 40 St Peters Road, Broadstairs CT10 2AP

within the district of the Thanet District Council arising from the following matters which are such as to be a nuisance namely loud music

HEREBY REQUIRE YOU as the person responsible for the said nuisance of the premises on which the nuisance arises immediately from the service of this notice to abate the same and prohibit its recurrence and for that purpose require you to:

Abate the nuisance

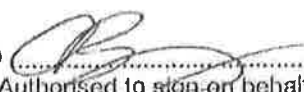
IN THE EVENT OF AN APPEAL this notice shall NOT be suspended until the appeal has been abandoned or decided by the Court as, in the opinion of Thanet District Council, the nuisance to which the abatement notice relates is likely to be of a limited duration such that suspension of the notice would render it of no practical effect and the expenditure which would be incurred by any person in the carrying out of works in compliance with the abatement notice before any appeal has been decided would not be disproportionate to the public benefit to be expected in that period from such compliance.

YOUR ATTENTION IS DRAWN to the provisions of parts of Sections 79 and 80 of the Environmental Protection Act 1990 and in particular to Section 80 (3) which states that the person served with the notice may appeal against the Notice to a magistrates' court within the period of 21 days beginning with the date on which the person was served with the notice. The grounds for appeal are set out in the Statutory Nuisance (Appeals) Regulations 1995, Regulation 2 of which is attached.

IF YOU CONTRAVENE or fail to comply with any requirement or prohibition imposed by this notice without reasonable excuse you will be guilty of an offence against Part III of the Environmental Protection Act 1990. If you commit such an offence on industrial, trade or business premises you will be liable on summary conviction to a fine not exceeding £20,000. If the offence is committed on another class of premises you will be liable on summary conviction to a fine not exceeding level 5 (currently £5,000) on the standard scale together with a further fine of an amount equal to 1/10th of that level for each day on which the offence continues after the conviction. If this notice is not complied with Thanet District Council may abate the nuisance and do whatever may be necessary in execution of the notice and recover from you any expenses reasonably incurred in doing so.

DATED 20th June 2017

SIGNED


Authorised to sign on behalf of
Head of Safer Neighbourhoods
Thanet District Council
PO Box 9
Cecil Street
MARGATE Kent CT9 1XZ

THE STATUTORY NUISANCE (APPEALS) REGULATIONS 1995

(In these Regulations "the 1974 Act" means the Control of Pollution Act 1974 and "the 1990 Act" means the Environmental Protection Act 1990 and "the 1993 Act" means the Noise and Statutory Nuisance Act 1993)

Appeals under Section 80(3) of the 1990 Act

2 (1) The provisions of this regulation apply in relation to an appeal brought by any person under section 80(3) of the 1990 Act (appeals to magistrates) against an abatement notice served upon him by a local authority.

- (2) The grounds on which a person served with such a notice may appeal under section 80(3) are any one or more of the following grounds that are appropriate in the circumstances of the particular case -
- (a) that the abatement notice is not justified by section 80 of the 1990 Act (summary proceedings for statutory nuisances);
 - (b) that there has been some informality, defect or error in, or in connection with the abatement notice, or in, or in connection with, any copy of the abatement notice served under section 80A(3) (certain notices in respect of vehicles, machinery or equipment);
 - (c) that the authority have refused unreasonably to accept compliance with alternative requirements, or that the requirements of the abatement notice are otherwise unreasonable in character or extent, or are unnecessary;
 - (d) that the time, or, where more than one time is specified, any of the times, within which the requirements of the abatement notice are to be complied with is not reasonably sufficient for the purpose;
 - (e) where the nuisance to which the notice relates -
 - (i) is a nuisance falling within section 79(1)(a), (d), (e), (f) or (g) of the 1990 Act and arises on industrial, trade or business premises, or
 - (ii) is a nuisance falling within section 79(1)(b) of the 1990 Act and the smoke is emitted from a chimney; or
 - (iii) is a nuisance falling within section 79(1)(ga) (section 79(1)(ga) was inserted by section 2(2) of the 1993 Act) of the 1990 Act and is noise emitted from or caused by a vehicle, machinery or equipment being used for industrial, trade or business purposes, that the best practicable means were used to prevent, or to counteract the effects of, the nuisance;
 - (f) that, in the case of a nuisance under section 79(1)(g) or (ga) of the 1990 Act (noise emitted from premises), the requirements imposed by the abatement notice by virtue of section 80(1)(a) of the Act are more onerous than the requirements for the time being in force, in relation to the noise to which the notice relates, of -
 - (i) any notice served under section 60 or 66 of the 1974 Act (control of noise on construction sites and from certain premises), or
 - (ii) any consent given under section 61 or 65 of the 1974 Act (consent for work on construction sites and consent for noise to exceed registered level in a noise abatement zone), or
 - (iii) any determination made under section 67 of the 1974 Act (noise control of new buildings);
 - (g) that, in the case of a nuisance under section 79(1)(ga) of the 1990 Act (noise emitted from or caused by vehicles, machinery or equipment), the requirements imposed by the abatement notice by virtue of section 80(1)(a) of the Act are more onerous than the requirements for the time being in force, in relation to the noise to which the notice relates, or any condition of a consent given under paragraph 1 of Schedule 2 to the 1993 Act (loudspeakers in streets or roads);
 - (h) that the abatement notice should have been served on some person instead of the appellant, being
 - (i) the person responsible for the nuisance, or
 - (ii) the person responsible for the vehicle, machinery or equipment, or
 - (iii) in the case of a nuisance arising from any defect of a structural character, the owner of the premises, or
 - (iv) in the case where the person responsible for the nuisance cannot be found or the nuisance has not yet occurred, the owner or occupier of the premises;
 - (i) that the abatement notice might lawfully have been served on some person instead of the appellant being -
 - (i) in the case where the appellant is the owner of the premises, the occupier of the premises, or
 - (ii) in the case where the appellant is the occupier of the premises, the owner of the premises, and that it would have been equitable for it to have been so served;
 - (j) that the abatement notice might lawfully have been served on some person in addition to the appellant, being -
 - (i) a person also responsible for the nuisance,
 - (ii) a person who is also an owner of the premises, or
 - (iii) a person who is also an occupier of the premises, or
 - (iv) a person who is also the person responsible for the vehicle, machinery or equipment, and that it would have been equitable for it to have been so served.

OUT OF HOURS NUISANCE CONTROL SERVICE – Record Sheet



OFFICER DETAILS			
Name	Alison Stocker		Date 23/6/14 Fri day AM/PM
Time Call Received	22.22	Call from: Complainant / Police / Standby	
Time Departure	22.25	Total Time Out	
Time Arrived at Site	22.38	Hours / Part Hours	
Time Left Site	22.45	Authorised by	
Time Returned Home	23.00		

DETAILS OF CALL	
Complaint of: <u>AMPLIFIED MUSIC</u> / ALARM / VEHICLE ALARM / ODOUR / SMOKE / OTHER	
Details of Complainant	Miss ██████████ Sowell St B1stains
Source of Complaint	The little pub on

REPORT OF OFFICER
Description of Visit: Upon arrival I noted approx 7 patrons outside some sitting at table some students hanging around. Music could be heard. Once at no 10 Mrs ██████████ said she now thinks doors are closed as music seems quieter. In here barroom drinking + bass could be heard + patron noise. When leaving as we walked passed pub doors were closed but music could still be heard.

ASSESSMENT Tick	

ACTION TAKEN Tick			
WITNESSED		NOTICE SERVED	
Completion Code		Pollution Case Office:	
Complaint No.	WK	Entered by:	

Admin: 1 copy (white) to House File 1 copy (pink) to Payroll

Date 26th June 2017
Ref WK/201713860



Mr Marcus Hogg
The Little Albion Inn
40 St Peters Road
Broadstairs
CT10 2AP

Dear Mr Hogg

Environmental Protection Act 1990 – Section 79 (1)
at The Little Albion Inn, 40 St Peters Road, Broadstairs, Kent, CT10 2AP

I write to inform you that a complaint was made to the council's Nuisance Control Service on Friday 23rd June alleging that excessive noise from your property was causing a disturbance to nearby residents. Officers visited at 22:40hrs and witnessed unreasonable loud music coming from your premises.

You have been given advice on measures to control noise and you must ensure that any further music is adequately mitigated. Whilst no further action will be taken at this stage, the situation will be monitored and if a further breach of the Abatement Notice is witnessed served on you dated 20th June will result in this matter being passed to the Councils Solicitor with a view to prosecution.

I would recommend that no further music events are held at the premises until you are confident that the music will not cause a nuisance to neighbours.

Please note that should you choose to install a sound limiting device to control the volume of music; Officers from Environmental Health will be pleased to come along and recommend appropriate levels. If you wish to discuss this matter further please contact me on the details above.

Yours sincerely

A handwritten signature in black ink, appearing to read "A Berry".

Miss A Berry
Environmental Health Officer
01843 577422
amanda.berry@thanet.gov.uk

Thanet District Council
PO Box 9
Cecil Street
Margate
Kent
CT9 1XZ

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www.thanet.gov.uk

OUT OF HOURS NUISANCE CONTROL SERVICE – Record Sheet



OFFICER DETAILS			
Name	L. Combal	Date	17/11 SAT day AM/PM
Time Call Received	2340	Call from:	Complainant / Police / Standby
Time Departure	12.00	Total Time Out	0.30
Time Arrived at Site		Hours / Part Hours	
Time Left Site	12.30	Authorised by	
Time Returned Home			

DETAILS OF CALL	
Complaint of:	AMPLIFIED MUSIC / ALARM / VEHICLE ALARM / ODOUR / SMOKE / OTHER
Details of Complainant	SOUEU ST, BISTARS.
Source of Complaint	LIME ALBION, BISTARS.

REPORT OF OFFICER
Description of Visit: CAU TO MUSIC / DJ. ON ARRIVAL WENT INTO FRONT BACKROOM, COULD HEAR MUSIC + PEOPLE NOISE LEFT PROPERTY + DROVE PAST RIB. ALL WINDOWS + DOOR WERE CLOSED APPROX 12 PEOPLE OUTSIDE.

ASSESSMENT Tick

ACTION TAKEN Tick			
WITNESSED		NOTICE SERVED	
Completion Code		Pollution Case Office:	
Complaint No.	WK	Entered by:	

Admin: 1 copy (white) to House File 1 copy (pink) to Payroll

OUT OF HOURS NUISANCE CONTROL SERVICE – Record Sheet



OFFICER DETAILS			
Name	Sue Burdod	Date	8/7/2017 Sat day AM / PM
Time Call Received	9.40	Call from: Complainant / Police / Standby	
Time Departure	10.00	Total Time Out	
Time Arrived at Site	10.10	Hours / Part Hours	
Time Left Site	10.16	Authorised by	
Time Returned Home	10.23		

DETAILS OF CALL	
Ref: 17/023	
Complaint of: AMPLIFIED MUSIC / ALARM / VEHICLE ALARM / ODOR / SMOKE / OTHER	
Details of Complainant	Miss [redacted] Sowell Street
Source of Complaint	Little Albion + Four Candles

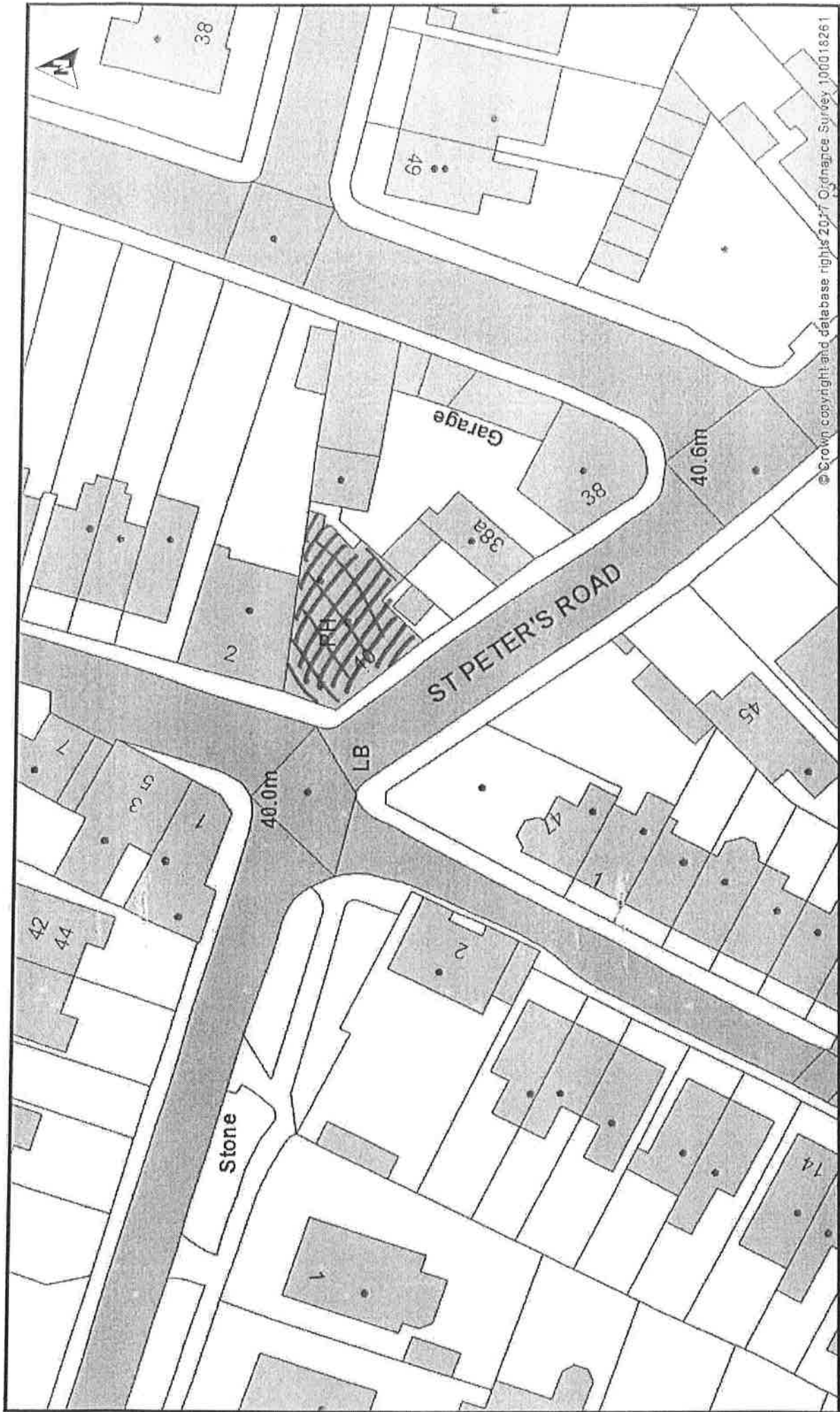
REPORT OF OFFICER
1
Description of Visit: Complainant called at 9.40. Told her that I was still on previous call out and would get there when I could. On arrival no noise from Little Albion, all windows and door shut. (Live music was being played but could not really hear it). 4 candles had more noise with people outside but nothing very loud at all. In C's bedroom windows wide open but could not hear much at all. (Double glazed) C said that it had been a bit louder ^{previously} but no noise as we left.

ACTION TAKEN Tick			
WITNESSED		NOTICE SERVED	
Completion Code		Pollution Case Office:	
Complaint No.	WK	Entered by:	

Admin: 1 copy (white) to House File 1 copy (pink) to Payroll



Thanet District Council
Cecil Street
Margate
Kent
CT19 1XZ



Title: Thanet District Council
Author: Thanet District Council
Scale 1:500
Date: 11/07/2017

